

April 3, 2026

AN IMPORTANT MESSAGE FOR MIDDLESEX WATER COMPANY CUSTOMERS

Dear Valued Customer:

As part of our **Water for Tomorrow**[®] initiative, Middlesex Water Company (MWC) has begun the **2026 RENEW Program**, a major water main replacement effort designed to strengthen system reliability, resiliency, and water quality.

Over the coming months, MWC will replace aging cast iron water mains, upgrade service lines, and install new belowground meter pits. While cast iron mains have served our communities well for decades, natural buildup inside these pipes can reduce water flow and occasionally affect water appearance. Replacing this older infrastructure helps ensure safe, high-quality, and dependable service for years to come.

As new mains are installed, **any lead or galvanized service lines will be replaced with copper at no direct cost to property owners or tenants.** This work supports our commitment to reducing potential lead exposure across the system.

You may notice road excavation and construction activity on your street. While the full program will take several months, individual properties are typically affected for **two to three months**. Most customers will maintain normal water service throughout the process, but **brief service interruptions (4–8 hours)** will be required at certain stages. We will provide **advance notice** of each interruption with a door hanger the day prior and a phone call before work begins.

Please ensure we have your current contact information by calling **800-549-3802**.

If you are a property owner with tenants at this address, please share this information with them.

For questions or more details about the 2026 RENEW Program, visit www.waterfortomorrowmwc.com/renew or call **800-549-3802** anytime. If you experience an unexpected loss of water service, please contact us immediately so we can respond as quickly as possible.

We appreciate your patience as we complete these essential improvements and thank you for your cooperation as we work to continue providing reliable, high-quality water service to the community

Very truly yours,

Brian F. Carr

Vice President of Engineering
Middlesex Water Company

